

**MINUTES OF "THE 1<sup>st</sup> CIRCLE COUNCIL MEETING AFTER 7<sup>th</sup> MV" HELD IN THE CONFERENCE HALL OF OFFICE OF THE CHIEF GENERAL MANAGER TELECOM, KARNATAKA CIRCLE, BANGALORE ON 5<sup>TH</sup> AUGUST 2017, AT 11.00 Hours.**

**The following members were present for the meeting**

**Administration Side**

|     |                         |                      |          |
|-----|-------------------------|----------------------|----------|
| 1.  | Sri R Mani              | CGMT KTK Circle      | Chairman |
| 2.  | Sri Surendra Shenoy,    | PGM (EB)             | Member   |
| 3.  | Sri N Janardhana Rao    | PGM(NBC & NWO-CFA)   | Member   |
| 4.  | Sri C A Reddy           | GM(NWO-CM)           | Member   |
| 5.  | Sri K Shantharam Pai    | GM(NWP-CM)           | Member   |
| 6.  | Sri Ashok Kumar Agarwal | GM(HR&Admin)         | Member   |
| 7.  | Sri Vivek Jaiswal       | GM (S&M CM) and (IT) | Member   |
| 8.  | Sri R Krishnappa        | GM(F)                | Member   |
| 9.  | Sri Anil Vaish          | CE(Civil)            | Member   |
| 10. | Sri M V Angadi          | DGM(HR & A)          | Member   |
| 11. | Sri B. R. Thimmappa     | DGM(NWO CFA I)       |          |
| 12. | Sri M.S. Hiremath       | DGM (MM)             |          |
| 13. | Sri Unnikrishnan K.G.   | DGM(P&EF)            |          |
| 14. | Sri Balaraddiyavar      | DGM(NWO CFA II)      |          |
| 15. | Sri Ananda Kumar        | DGM(IT)              |          |
| 16. | Sri V.R. Kattimani      | AGM(SGO)             |          |
| 17. | Shri Anthony            | AO(Medical bills)    |          |
| 18. | Sri M. S. Pattar        | SDE(SR)              |          |
| 19. | Sri Zafer Iqbal         | Welfare Inspector    |          |

**Staff side**

|     |                         |           |           |
|-----|-------------------------|-----------|-----------|
| 1.  | Sri Gundanna C. K.      | CS BSNLEU | Secretary |
| 2.  | Sri A. C. Krishna Reddy | CS NFTE   | Leader    |
| 3.  | Sri Balakrishna M. C.   | BSNLEU    | Member    |
| 4.  | Sri Sudarshan H.V.      | BSNLEU    | Member    |
| 5.  | Sri Sundaresh K.P.      | BSNLEU    | Member    |
| 6.  | Sri Irfan Pasha         | BSNLEU    | Member    |
| 7.  | Sri Eranna              | BSNLEU    | Member    |
| 8.  | Sri H Naresh Reddy      | BSNLEU    | Member    |
| 9.  | Sri Hegde M.M           | BSNLEU    | Member    |
| 10. | Sri Krishna Mohan       | NFTE      | Member    |
| 11. | Sri Hiriyantha          | NFTE      | Member    |
| 12. | Sri T P Vijayan         | NFTE      | Member    |
| 13. | Sri M Rajakumar         | NFTE      | Member    |

**Shri Ashok Kumar Agarwal, GM (HR&A)** greeted the Chairperson Circle Council, Leader Staff Side, Secretary Staff Side and all other members of Circle Council. He hoped the agenda items of a meeting would be discussed in cordial atmosphere.

**Shri R. Mani CGM** in his opening remarks said it was the first CCM after his assuming as CGM Karnataka Circle and extended warm welcome to all participants of Circle Council. He said that during the last year KTK has not made profit. During the first four months of this year too the trend in KTK Circle was not very good, it was down by 10%. Now there is an improvement in all parameters. Bottlenecks in transmission networks have been identified and augmentation work of backhaul (CPAN) has been taken up. Mobile network has improved. Our main concern should be to keep the customers happy. During the Melas & Utsavs, we have got lot of re-connections and new connections. EB segment is going well. We have got bank business and other new business. CGM requested all employees to work hard, requested the co-operation of Unions and assured the improvement in revenue collection.

**Shri C. K. Gundanna, Secretary Staff Side** welcomed CGM and other members present in the CCM and endorsed the opening remarks of CGM.

- He expressed- the Unions and Associations were not informed earlier about the Melas/Utsavs. Only letter was sent to them.

Briefed the main issues to be discussed in the meeting-

- Poor material management (material though available was not reaching the proper persons)-(Non indent of materials by concerned SDEs/DEs/GMs).
- Re-configuration of the Broadband modems.
- Non-availability of GMs in many SSAs and looking after GMs are not visiting the SSAs. DGMs can be empowered with the powers of GM (like in Bijapur). SSAs are suffering in the absence of GM (CKG, KLR, TMR).
- Independence Day and other festivals approaching requested CGM to introduce STVs for these festivals.
- There is short Supply of CTOP-UP cards.
- Non-availability of JE/JTOs: Due to JTOs transfers, all the JTOs in SSAs are burdened especially in high rainfall area of CKG/MDK. BGTD is also hard hit. Regarding Direct Recruit JEs - only 20 out of 120 have been allotted to KTK Telecom Circle. Hence the staff side requested CGM to write to Corporate Office to conduct exam once again.
- Posting of DGMs: in MR there are eight DGMs and neighboring SSA KWR there is only one DGM. The transfer order of DGM Uttara Kannada District to be cancelled.
- Mobile network problem: Call drop rate is on a high note. Wifi hot spots are also not functioning properly. It is very difficult to get new connections.
- Many SSAs not conducting LCMs. Agenda has been submitted in TMR, DVG, CKG etc. but LCM not conducted. Secretary requested CGM to advise the GMs to hold the LCM wherever agenda is submitted. Many agenda points of the past is also to be addressed.

He assured of extending full co-operation and support from staff side to the administration.

**Sri Krishna Reddy Leader Staff Side** welcomed CGM and other officers.

- As per the constitution CCM is to be conducted once in 3 months. He stressed for conducting CCM regularly.
- For Utsav programme, Union was not consulted. He said that Union representatives may be consulted before announcing new schemes, road shows etc. He also mentioned that during SWAS programme, Unions have given full support and have made it successful.

He assured full co-operation to the administration for all developmental works.

**Before going to the main Agenda, CGM replied** to the points mentioned by the Staff side in the opening remarks.

- He said that Melas will be held regularly with the co-operation of Staff side and said unless participation of field staff no Melas can be successful.
- Terracom BB modems are not being issued to field.
- GM is already posted to HBL and yet to join. Taken up the issue with Corporate Office and requested for posting of GMs for SMO/CKG, TMR/KLR, BGTD Mobile.
- Introduction of new STVs on pipeline for improving MNP.
- He is in contact with Kerala and will get physical vouchers in exchange of SIM cards. Tender is also under process.
- Regarding posting of JE/JTOs, CGM said - 185 DR JEs and 220 Deptl JTOs - are reporting. He will try maximum to post them to the parent SSAs.
- For improving mobile network- number of wifi hotspots are being commissioned; said he will personally monitor mobile network.
- Posting of DGMs in KWR. CGM said he will look into the issue.
- Mobile network problem: Call drop rate is within limits. Wifi hot spots are functioning properly.
- Regarding conducting LCMs in SSAs, CGM said SSAs will be instructed to conduct LCMs.

The following Agenda points were discussed.

### **1. Abnormal delay in forwarding of bills by SSA and settlement in Circle Office.**

Many instances have come to the notice of very abnormal delay in submission of bills by SSAs to Circle office and further settlement of bills at Circle Office. This agenda is being discussed repeatedly in almost all the Circle Council meetings held but only a temporary relief has been noticed by the staff side. It is needless to say the delay in settlement of medical bills by BSNL administration will not only make the working/retired employee to face the financial crunch, but more than this, it will make the BSNL to lose the services of empanelled hospitals, and bring a very bad name to the financial reputation of BSNL. We also feel, there should be some provision to initiate disciplinary action on erring officers for the delayed/belated submission and settlement of bills at all levels. Unless a permanent watch committee is formed at all levels, with stipulated time bound periodicity to settle the bills, we do not feel that the situation can be improved. We request the Chairman to address the issue on a permanent basis.

